

V – 6163

B. C. A. (Fifth Semester)

EXAMINATION, Nov./Dec., 2019

Paper – BCA–503

ENTERPRISE RESOURCE PLANNING

Time : Three Hours

Maximum Marks : 80 (For Regular Students)

Minimum Pass Marks : 32

Note– Attempt *all* questions, selecting *one* part of internal choice from each unit.

Unit – I

1. (a) Explain the marketing strategy planning with an example. 8
- (b) What do you understand by material management process ? What are its benefits ? 8

Or

- (a) What are human resources ? What do you understand by human resource management ? 8

- (b) Differentiate between administrative process and support process.

Unit – II

2. (a) What are the problems associated with traditional functional view ? How can these rectified ? 8
- (b) How the information used as a resource motivation for ERP ? 8

Or

- (a) Explain integrated process view with help of suitable diagram. 8
- (b) What are the advantages provided by integrated process views over functional views ? 8

Unit – III

3. (a) What do you understand by evolution of information system ? 8
- (b) Explain the EDP system. What are its advantages ? 8

Or

- (a) Discuss the role of MIS in an organization. 8
- (b) How does an ERP work as an integration of information needs ? 8

Unit - IV

4. (a) Write an explanatory note on supporting databases and technologies required for ERP. 8
- (b) Explain any two functionalities of ERP models. 8

Or

- (a) Explain the significance of MRP scheduling. 8
- (b) What do you understand by forecasting and maintenance in ERP ? Explain. 8

Unit - V

5. (a) Explain the need of reengineering in business processes. 8
- (b) Write an explanatory note on evaluation of commercial software. 8

Or

Describe various issues involved in ERP implementation. 16

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